

FREQUENTLY ASKED QUESTIONS

The following Q&A anticipates questions about the Authority and its oversight of GRU. You can find a link to HB-1645 — the bill that created the GRU Authority — [here](#). We will continue to update this page as new information becomes available.

When does the GRU Authority take over?

The governor signed HB-1645 into law on June 28, 2023, and it took effect on July 1, 2023. Based on the law, the new board meets for the first time on Oct. 4, 2023. This first meeting will take place 6 p.m. at City Hall. This meeting and all future Authority meetings will be publicly noticed and open to the public. In the interim, GRU is focused on facilitating a smooth transition from the Gainesville City Commission to the Authority.

Who chooses the members of the GRU Authority?

The governor appoints five members to the board based on specific criteria detailed under [article 7.04](#) of the new law. The nomination process is currently under way and remains open for at least 30 days from July 1. Those interested in applying or nominating a board member can navigate to the Gubernatorial Appointment link on [flgov.com](#).

Does the transition to an independent board impact GRU rates?

The GRU Authority establishes and amends rates and prepares and submits an annual budget to the City Commission at least three months prior to the beginning of the fiscal year on Oct. 1.

Can the Authority sell the utility?

Not without the approval of city voters. This remains unchanged from the current structure. Disposing of all or a part of the electric, water, wastewater, natural gas or telecommunications system requires a referendum vote. To be successful, a majority of city voters must approve the referendum.

If I have a question about GRU, whom should I ask?

We would recommend calling GRU customer service at 352-334-3434 or emailing customerservice@gru.com if you have questions about your utilities. The GRU Authority also will meet at least once a month. These meetings will be advertised and open to the public. The first meeting is scheduled for Wednesday, Oct. 4, at 6 p.m.

Does this change how I pay my GRU bill or sign up for service?

No. GRU customers will still have the same service and payment options. If you have any questions about these options, please call 352-334-3434 or email customerservice@gru.com.